

Sherri W. Ramsay

Current Position

Director NSA/CSS Threat Operations Center

Ms. Ramsay serves as the Director of the National Security Agency/Central Security Service (NSA/CSS) Threat Operations Center, an organization operating under Signals Intelligence (SIGINT) and Information Assurance authorities simultaneously to establish real-time global network awareness and threat characterization.

Prior Positions

Ms. Ramsay most recently served in the Information Assurance Directorate as Deputy Chief of the Vulnerability Analysis and Operations Group (VAO). Prior to that, she served in the Information Technology (IT) Directorate as Chief of the IT Acquisition Group, responsible for providing an extensive set of services that contributed to a full, global IT enterprise.

Ms. Ramsay began her career at NSA as a computer programmer and served as a Software Acquisition Manager, System Acquisition Manager, and Program Manager for several large-scale programs. She spend a year of extensive leadership training, research and developmental assignments while participating in OPM's Executive Potential Program. Ms. Ramsay served as line manager (Branch Chief, Deputy Division Chief, and Division Chief) in a variety of technical organizations in the research and operations directorates, and served as a key member of an Agency team responsible for the development of an overall strategy for the future. Ms. Ramsay also served as Office Chief of the Remote Operations Center (ROC), with responsibility to plan, coordinate, execute and process all remote tailored access operations, and as Chief of the Office of Systems Integration and Operations, responsible for providing automated processing and services, and operating and maintaining the information technology (IT) infrastructure required to perform cryptanalysis and processing.

Education

Ms. Ramsay graduated Magna Cum Laude with General Honors from the University of Georgia in 1977 with a Bachelor of Science degree majoring in Mathematics and Education. She graduated with Honors from the Johns Hopkins University in 1984 with a Masters Degree in Computer Science. In 1992, she graduated from OPM's Executive Potential Program. She graduated in 1998 form the Industrial College of the Armed Forces, National Defense University, Ft. McNair, with a Mater's Degree in National Resource Strategy.

Professional Background

Prior to joining NSA, Ms. Ramsay taught high school mathematics. She received the NSA Meritorious Civilian Service Award in 1998 and 2000, the National Intelligence Meritorious Unit Citation in 1998, the Louis Tordella Award in 2003, and the Presidential Meritorious Executive Award in 2009

Personal

A native of Newnan, Georgia, Ms. Ramsay enjoys hobbies including boating, biking, aerobics, and reading. She and her husband Wayne reside in Millersville, Maryland. Wayne retired from NSA and is currently employed by JKA Technologies. They have two sons, Gregg and Alex.