Best Practices, Challenges, and Successes in the Administration of State Criminal Justice Programs

GLOBAL IDENTITY SUMMIT – SEPTEMBER 2015
Overview

Privacy Concerns

Deployment Concerns
Privacy Concerns

**Programs** – How does the program protect privacy?

**Users** – How do system users maintain protections afforded by the program?

**Citizens** – Do citizens know how their data is used?
Programs

Need for transparency
◦ What are you doing?
◦ Why are you doing it?
◦ What is your authority for doing it?
◦ How do you protect privacy?

Tools used to address need for transparency
◦ Privacy Impact Assessments
◦ Policy and Implementation Guides
Examples of programmatic privacy protections

Privacy Impact Assessment
  ◦ License Plate Reader (LPR)

Policy and Implementation Guide
  ◦ Face
Users

Need to ensure that authorized users and contractors adhere to program privacy protection requirements

User Example - Appropriate use policy for mobile ID
Texas requires all agencies who utilize mobile ID to develop an appropriate use policy

Contractor Example - CJIS security addendum signature page
Texas requires all contactor personnel who work on projects that require a CJIS security addendum to individually sign the attestation page associate with the CJIS security addendum.
Citizens

The state has a need to inform the general public about how their data is used and protected.

Passive
Page on DPS website describing program and detailing specific statutes that protect the citizens information.

Proactive
Specific notifications at the time of information acquisition – example rap back
Deployment Concerns

Playing Catchup
Standardization Issues
Politics and Turf Wars
Enterprise Deployments
Playing Catch up

Generally, local law enforcement has been the leader in the development and implementation of new biometric tools.

After the modality has been accepted / perfected, it is usually expected that the state provide these services on a state wide – this can cause issues when managing service level expectations.
Standardization

Need for adherence to standards is important in order to maintain interoperability between all users.

Texas requires local users to acquire devices / software only from vendors enumerated on the FBI approved vendor list. This need becomes more important with the introduction of new technologies like rapid DNA and contactless fingerprint capture.
Politics and turf wars

State level deployments often run into issues beyond technical solution.....

- Issues with local stakeholders
  - State provide requested service
  - Locals do not always want to relinquish existing local tools

- Issues with state governance

- Issues with federal interactions
Enterprise Deployments

The main issue with enterprise deployment is being able to provide the same level of service to all contributors/users.

- System Capacity – is the system sized properly? Is it scalable?

- System access – can all users access the system in a secure manner? One size does not fit all.
Questions?

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