



FedID Service and Leadership – Winner



Nandini Diamond

General Services Administration, Office of Government-Wide Policy

Nandini Diamond began her service as co-chair of the Identity, Credential, and Access Management subcommittee (ICAMSC) of the Federal Chief Information Security Officer (CISO) Council in October 2019. The mission of the ICAMSC is to provide the Federal Government with recommendations, tools, and procedures in support of agency ICAM implementations designed to meet business and mission needs, align with ICAM policies, deliver ICAM metric reporting, advance ICAM maturity, and adopt ICAM capabilities.

As a result of Nandini's leadership of the ICAMSC, federal agency ICAM stakeholders have a government-wide forum to discuss current and recurring identity challenges and solutions to those challenges aligned with OMB and CISO Council priorities. Her achievements include:

- **Executive Alignment:** Nandini ensured ICAMSC goals and each ICAMSC discussion item aligned with CISO Council Priorities and OMB Memo 19-17. This focus on alignment to executive leadership priorities allows Agency ICAM participants to showcase how their ICAM implementation processes and patterns enable targeted agency mission and executive outcomes. For example, Nandini sponsored the creation of a Digital Worker Identity playbook, <https://playbooks.idmanagment.gov>, to meet the CISO Council Artificial Intelligence priority and align with the OMB Memo 19-17 goal of modernizing ICAM.
- **Diversify the Dialogue:** Nandini ensured all agencies have a voice and representation at the subcommittee level. When the Department of Defense co-chair retired, Nandini (with the help of colleagues at OMB) sought and found a small agency CISO interested in taking the position. This effort brought a new executive-level, small-agency perspective to a group accustomed to large agency discussions. By diversifying the dialogue and leadership, Nandini was able to enhance small-agency participation.



- **Governance Support:** OMB released Memorandum 19-17 in May 2019 and set a new direction for federal ICAM. Nandini immediately leveraged the ICAMSC to share OMB Memo 19-17 implementation best practices as the primary government-wide identity governance body. She invited Customs and Border Protection, National Science Foundation, and Environment Protection Agency representatives to share a combination of successful ICAM Program Management practices, executive steering committee structure, and technical integration examples. This effort led to the ICAMSC sponsoring and creating the ICAM Program Management playbook: <https://playbooks.idmanagement.gov/pm>.

Through her dedication to public service in enabling federal identity leadership, agency ICAM programs are better able to understand and execute the existing and ever-evolving identity management capabilities needed to drive agency mission success, as well as enhance federal workforce and citizen identity experience and security.