



Service and Leadership Award – Runner up

Alicia Harrison

DHS Office of Biometric Identity Management

Alicia Harrison is the DoD Customer Relations Portfolio Manager at DHS OBIM, where she plays a critical role in the coordination of USG agencies that led to the establishment of automated biometric information sharing, or interoperability, between the DHS Automated Biometric Identification System (IDENT) and the DoD ABIS, to include the sharing of bulk data and enabling active Biometrically Enabled Watch List automation between DoD and DHS.

Alicia's cutting-edge leadership approach was integral to the creation and coordination of policy, privacy, and technological requirements that established direct interoperability between DHS and DoD for the exchange of identity data. This capability directly impacts the federal government's future identity capabilities. Whether troubleshooting operational, technological, or business processes, she led DHS information technology teams to enable a permanent foundation for bilateral information sharing. She continues to achieve objectives by demonstrating collaborative behaviors and building effective partnerships across organizational boundaries from the action officer level to the executive leadership levels.

Since inception in September 2019, DHS/DoD interoperability has enabled biometric data exchange for approximately 127,000 encounters between DHS and DoD. Creation and use of direct interoperability has enabled the exchange of almost 36,000 more encounters between the two agencies than legacy processes in the past five months alone.

Alicia's efforts have achieved a new level of mutually beneficial identity information sharing for the United States and directly contribute to the security and defense of the nation.